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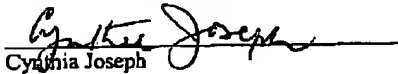
APR 04 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Merrow et al.
Serial No. 09/945,282
Filing Date: August 31, 2001
Title: SPEECH RECOGNITION METHOD AND SYSTEM FOR DETERMINING THE
STATUS OF AN ANSWERED TELEPHONE DURING THE COURSE OF AN OUTBOUND
TELEPHONE CALL
Art Unit: 2697
Examiner: Elahee, Md S
Docket No. 57622-048 (ELZK-8)

CERTIFICATE OF MAILING (37 C.F.R. 1.8(a))

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Date: February 24, 2005
Cynthia Joseph

Mail Stop Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT "C"Introductory Comments

This response is in reply to the non-final Office action of August 25, 2004.

The applicants request reexamination and reconsideration of the subject application in view of the following:

Amendments to the Specification, beginning on Page 2 of this response;
Amendments to the Claims, beginning on Page 4 of this response; and
Remarks, beginning on Page 18 of this response.